

18650 Lithium Batteries (3-Pack)

This product has a ONE (1) YEAR warranty providing protection from manufacturer defects, elemental, and accidental damage by ONETRUEGEM, LLC Photovoltaics and Light Research. For warranty and returns information, visit support.onetruegem.com.



SAFE USE AND WARNINGS

REMOVE BATTERIES UPON BEING FULLY CHARGED AND PLACE IN STORAGE BOX WHEN NOT IN USE; DO NOT PLACE OTHER ITEMS INSIDE THE BATTERY BOX AS IT MAY CAUSE BATTERIES TO "SHORT."

DO NOT STORE OR USE ANY PART OF THIS PRODUCT IN HIGH HEAT CONDITIONS OR PLACE IN DIRECT SUNLIGHT.

KEEP AWAY FROM SMALL CHILDREN AND ANIMALS.

DO NOT REFRIGERATE BATTERIES.

DO NOT ATTEMPT TO USE DAMAGED BATTERIES.

USING OR DISCARDING THIS PRODUCT IN A MANNER NOT INTENDED MAY CAUSE AN EXPLOSION.

DO NOT DISPOSE OF IN FIRE OR TRASH CANS; UNITED STATES CUSTOMERS MAY VISIT EARTH911.COM FOR THE NEAREST RECYCLING PARTNER OR FACILITY.

Warranty Information

18650 Lithium Batteries (3-Pack) by ONETRUEGEM, LLC is for personal, non-commercial use and has a Manufacturer's, Elemental and Accidental Warranty which expires ONE (1) YEAR from the actual shipment or in-person sale date. This warranty is nontransferable; only the original intended end-user may exercise warranty rights. Manufacturer defects, Elemental or Accidental damage to any part of this product will be repaired or replaced at no charge once ONETRUEGEM, LLC receives the components under distress. Theft and vandalism are not covered. This warranty may be used a maximum of one time during the warranty period with no extension to the original warranty or new warranty issuance; this means that if a component is damaged and we repair or replace it, the one-time-use warranty for this product will be exhausted. Our service to customers does not end when a warranty has expired; we may be contacted at any time for assistance.

The following explains the Manufacturer's, Elemental and Accidental Warranty in detail, with examples, written in CAPITAL LETTERS for clarity. ONETRUEGEM, LLC, its manufacturers and associates may appear as "we," "our," or "us" and customers, potential and actual, may be referred to as "you."

ONETRUEGEM, LLC WILL WARRANT THIS PRODUCT FOR A PERIOD OF ONE (1) YEAR FROM THE ACTUAL SHIPMENT OR IN-PERSON SALE DATE TO ALL CUSTOMERS, DOMESTIC AND INTERNATIONAL, TO BE FREE FROM MANUFACTURER DEFECTS, ELEMENTAL AND ACCIDENTAL DAMAGE. DAMAGE CAUSED TO THE AFFECTED DEVICE(S) MUST RENDER COMPONENTS COMPLETELY UNUSABLE. ONETRUEGEM, LLC IS THE SOLE INTERPRETER OF WHAT QUALIFIES AS MANUFACTURER DEFECTS, ELEMENTAL AND ACCIDENTAL DAMAGE AS OUTLINED BELOW:

MANUFACTURER DEFECTS INCLUDES AND IS LIMITED TO:

- OPERABILITY FAILURE UNDER NORMAL CONDITIONS
- LOOSE CONNECTIONS WHILE PERFORMING GENERAL MAINTENANCE

ELEMENTAL DAMAGE INCLUDES AND IS LIMITED TO:

- WIND (HURRICANE/TYPHOON, TORNADO, SEVERE WIND-RELATED DAMAGE)
- WATER (FLOODING, TSUNAMIS, SNOW, ICE AND WATER-RELATED DAMAGE)
- EARTH (EROSION, MUDSLIDES, EARTHQUAKES OR DAMAGE DUE TO NATURALLY DISTRESSED GEOGRAPHY)
- FIRE (FIRE CAUSED BY NATURAL WEATHER PATTERNS OR NATURAL DISASTERS ONLY)
- LIGHTNING (DIRECT DAMAGE CAUSED BY LIGHTNING STRIKE)

ACCIDENTAL DAMAGE INCLUDES AND IS LIMITED TO:

- FALLING FROM ANY HEIGHT
- HEAVY WEIGHT/CRUSHING FORCE
- ANIMALS OF ANY SIZE

FOR ALL CUSTOMERS, DOMESTIC AND INTERNATIONAL, WE WILL:

- REPAIR OR REPLACE 18650 BATTERIES
- REPAIR OR REPLACE CONTAINERS (BATTERY BOX, CASE, CONTAINER)
- REPAIR OR REPLACE THE ENTIRE PRODUCT

ONETRUEGEM, LLC, ITS MANUFACTURERS AND ASSOCIATES WILL NOT PROVIDE WARRANTY SERVICE DUE TO INTENTIONAL DAMAGE OR ABUSE AND ARE NOT RESPONSIBLE FOR ANY DEVICE WHICH HAS BEEN DAMAGED AS A RESULT OF BEING CONNECTED TO ANY PART OF THIS PRODUCT. YOU MUST SEND PRODUCTS COVERED UNDER WARRANTY TO ONETRUEGEM, LLC FOR REPAIR OR REPLACEMENT. SHIPPING FEES AND RELATED EXPENSES FOR SENDING ITEMS TO US FOR WARRANTY SERVICE ARE NOT REFUNDED. WHEN ONETRUEGEM, LLC, ITS MANUFACTURERS AND ASSOCIATES RETURN ITEMS COVERED UNDER THE WARRANTY PERIOD, ALL FEES AND EXPENSES, INCLUDING SHIPPING, ARE PAID BY US.

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